



**CITY OF SOUTH PASADENA
PUBLIC SAFETY COMMISSION REGULAR MEETING AGENDA**

**CITY COUNCIL CHAMBERS
1424 MISSION STREET, SOUTH PASADENA, CA 91030
IN-PERSON**

Monday, March 11, 2024 at 8:30 a.m.

South Pasadena Public Safety Commission Statement of Civility

As your appointed governing board, we will treat each other, members of the public, and city employees with patience, civility and courtesy as a model of the same behavior we wish to reflect in South Pasadena for the conduct of all city business and community participation. The decisions made today will be for the benefit of the South Pasadena community and not for personal gain.

NOTICE ON PUBLIC PARTICIPATION & ACCESSIBILITY

The South Pasadena Public Safety Commission Meeting will be conducted in-person from the Council Chambers, Amedee O. "Dick" Richards, Jr., located at 1424 Mission Street, South Pasadena.

The Public Safety Commission Meeting for **March 11, 2024** will be broadcasted via zoom teleconference and will take place in-person.

To maximize public safety, members of the public may attend and/or participate by the following means:

The Meeting will be available:

- In-person: 1424 Mission Street, South Pasadena, CA 91030
- Via Zoom – **Meeting ID: 841 9322 6718**
- Zoom Link – <https://us06web.zoom.us/j/84193226718>

To maximize public safety while still maintaining transparency and public access, members of the public can observe the meeting via Zoom in one of the methods below:

1. Go to the Zoom website, <https://zoom.us/join> and enter the Zoom Meeting information; or
2. Click on the following unique Zoom Meeting link: <https://us06web.zoom.us/j/84193226718>
3. You may listen to the meeting by calling: +1-669-900-6833 and entering the Zoom Meeting ID

For additional Zoom assistance with telephone audio, you may find your local number at:
<https://zoom.us/u/aiXV0TAW2>

CALL TO ORDER

Chair Walter Cervantes

ROLL CALL

Chair Walter Cervantes
 Vice-Chair Armando Munoz
 Commissioner Amin Al-Sarraf
 Commissioner Ed Donnelly
 Commissioner Bethesda Gee

Commissioner Marcos Holguin
Commissioner Charley Lu

COUNCIL LIAISON: Councilmember Michael Cacciotti

PUBLIC COMMENT AND SUGGESTIONS

The City Council welcomes public input. If you would like to comment on an agenda item, members of the public may participate **by means of one of the following options:**

Option 1:

Participants will be able to “raise their hand” using the Zoom icon during the meeting, and they will have their microphone un-muted during comment portions of the agenda to speak for up to 3 minutes per item.

Option 2:

Email public comment(s) to pscpubliccomment@southpasadenaca.gov.

Public Comments received in writing will not be read aloud at the meeting, but will be part of the meeting record. There is no word limit on emailed Public Comment(s). Please make sure to indicate:

1) Agenda item you are submitting public comment on.

2) Submit by no later than 6:00pm March 10, 2024.

NOTE: Pursuant to State law, the Commission may not discuss or take action on issues not on the meeting agenda, except that members of the Commission or staff may briefly respond to statements made or questions posed by persons exercising public testimony rights (Government Code Section 54954.2). Staff may be asked to follow up on such items.

1. Public Comment

PRESENTATION

2. Presentation on South Pasadena Police Department’s Detective Bureau Solvability Factors Discussion on South Pasadena Police Department’s Detective Bureau solvability factors.

ACTION/DISCUSSION

- 3. Minutes of the Public Safety Commission Regular Meeting of January 8, 2024**
Consideration of the minutes of the Public Safety Commission Regular Meeting of January 8, 2024.
- 4. Public Safety Commission 2024 Work Plan**
Consideration for adoption and discussion of Public Safety Commission 2024 Work Plan.
- 5. City’s Efforts to Address Homelessness**
Discussion on City’s efforts to address homelessness.

INFORMATION REPORTS

No items.

COMMUNICATIONS

6. City Council Liaison Communications
7. Staff Liaison Communications
8. Commissioner Communications

ADJOURNMENT

PUBLIC ACCESS TO AGENDA DOCUMENTS

The complete agenda packet may be viewed on the City's website, www.southpasadenaca.gov.

Meeting recordings will be available for public viewing after the meeting. Recordings will be uploaded to the City's YouTube Channel no later than the next business day after the meeting. The City's YouTube Channel may be accessed at: https://www.youtube.com/channel/UCnR169ohzi1AlewD_6sfwDA/featured

ACCOMMODATIONS

The City of South Pasadena wishes to make all of its public meetings accessible to the public. If special assistance is needed to participate in this meeting, please contact the City Clerk's Division via e-mail at CityClerk@southpasadenaca.gov or by calling (626) 403-7230. Upon request, this agenda will be made available in appropriate alternative formats to persons with disabilities. Notification at least 48 hours prior to the meeting will assist staff in assuring that reasonable arrangements can be made to provide accessibility to the meeting (28 CFR 35.102-35.104 ADA Title II).

*I declare under penalty of perjury that I posted this notice of agenda on the bulletin board in the courtyard of City Hall at 1414 Mission Street, South Pasadena, CA, and the City's website at www.southpasadenaca.gov on **March 8, 2024** as required by law.*

March 8, 2024

Date



Brian Solinsky, Chief of Police



Public Safety Commission Agenda Report

ITEM NO. 2

DATE: March 11, 2024

TO: Public Safety Commission

FROM: Brian Solinsky, Chief of Police
Tony Abdalla, Detective Sergeant

SUBJECT: **Presentation on South Pasadena Police Department's
Detective Bureau Solvability Factors**

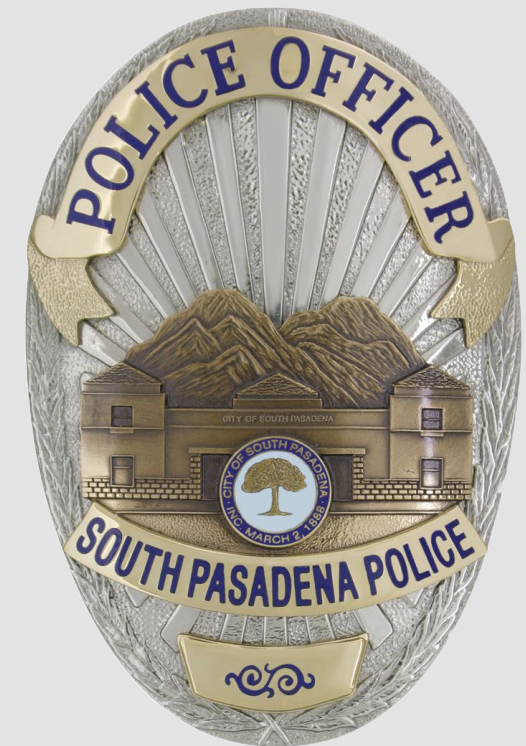
Discussion on South Pasadena Police Department's Detective Bureau solvability factors.

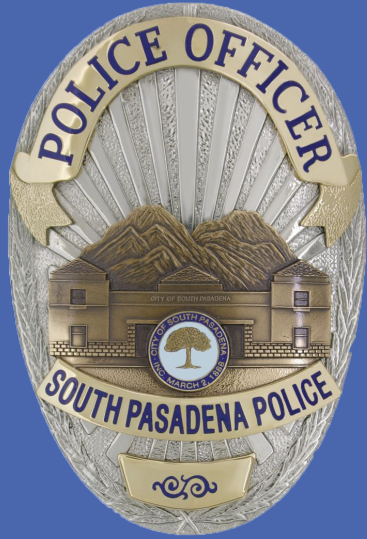
Attachments:

A. Solvability Factors

SOLVABILITY FACTORS

CHIEF SOLINSKY, SERGEANT ABDALLA & DETECTIVES LEE,
PECH, AND VALDEZ





BACKGROUND

- SOLVABILITY FACTORS ARE CASE CHARACTERISTICS IDENTIFIED IN THE PRELIMINARY INVESTIGATION TO PREDICT INVESTIGATIVE OUTCOMES
- THE CONCEPT OF SOLVABILITY FACTORS HAS EVOLVED OVER TIME AS A RESULT OF RESEARCH STUDIES AND COLLECTIVE CONTRIBUTIONS FROM VARIOUS ACADEMICS/EXPERTS
- SOLVABILITY FACTORS SHOULD BE IDENTIFIED TO ASSESS THE LIKELIHOOD THAT A CASE CAN ULTIMATELY BE SOLVED



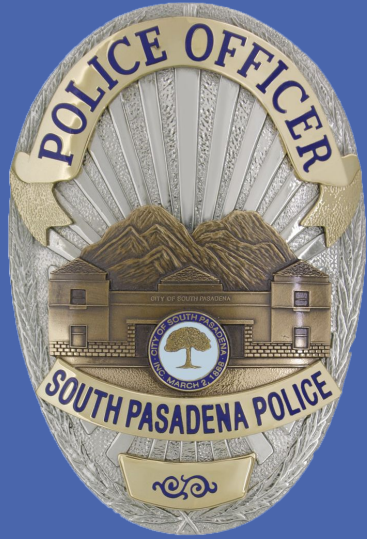
Examining Burglary and Robbery Case Clearance Rates for the Knoxville (TN) Police Department

April 2020

Hannah D. McManus, M.S.
Murat Yildirim, M.S.
Nicholas Corsaro, Ph.D.
Robin S. Engel, Ph.D.

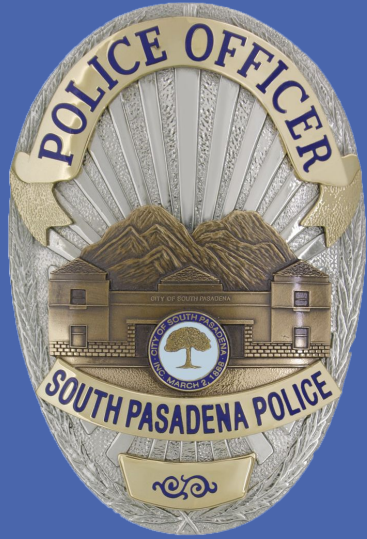
University of Cincinnati

This research was supported through a grant provided by the Laura and John Arnold Foundation (LJAF; now Arnold Ventures) to the *International Association of Chief of Police (IACP) / University of Cincinnati (UC) Center for Police Research and Policy*. The findings and recommendations presented within this report are from the authors and do not necessarily reflect the official positions or opinions of the LJAF, IACP, or Knoxville Police Department (KPD). The authors wish to thank the Knoxville Police Department for their assistance in conducting this research. Please direct all correspondence regarding this report to Dr. Robin Engel, Director, IACP/UC Center for Police Research and Policy, University of Cincinnati, 600 Teachers-Dyer Complex, 2610 McMicken Circle, Cincinnati, OH 45221-0632; 513.556.5849; robin.engel@uc.edu



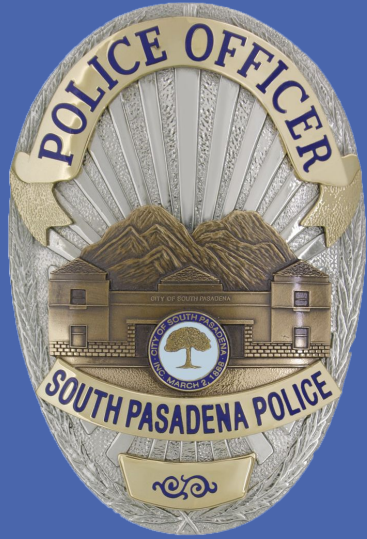
BACKGROUND

- SOLVABILITY FACTORS ARE USEFUL BECAUSE THEY PROVIDE A FRAMEWORK FOR DETERMINING THE LIKELIHOOD OF SOLVING A CRIME. THESE FACTORS ARE OFTEN BASED ON VERIFIED DATA, STATISTICAL ANALYSIS, AND INVESTIGATIVE EXPERIENCE
- IT IS IMPORTANT TO NOTE THAT SOLVABILITY FACTORS ARE NOT ABSOLUTE GUARANTEES OF SUCCESS, AND INVESTIGATIONS CAN STILL YIELD UNEXPECTED OUTCOMES
- NUMEROUS POLICE DEPARTMENTS ACROSS THE COUNTRY HAVE IMPLEMENTED SOLVABILITY PROGRAMS. THEY CONTINUE TO ASSESS AND REFINE THEIR UNDERSTANDING OF SOLVABILITY FACTORS TO ENHANCE INVESTIGATIVE PRACTICES
 - (ALHAMBRA CA, FULLERTON CA, SAN JOSE CA, DELANO CA, EL CAJON CA, MARINA CA, LA PALMA CA)



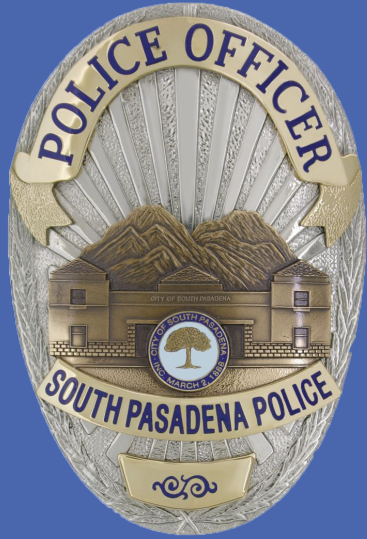
OUR OBJECTIVE

- IMPLEMENTING A SOLVABILITY FACTOR PROGRAM WILL CREATE A SYSTEMATIC AND UNBIASED CASE EVALUATION PROCESS TO BEST UTILIZE INVESTIGATIVE RESOURCES
- REDUCES NUMBER OF CASES W/ MINIMAL INVESTIGATIVE LEADS FOR DETECTIVES TO FOCUS ON CASES W/ SIGNIFICANT INVESTIGATIVE LEADS, INCREASING THE PROBABILITY OF AN ARREST/PROSECUTION
- A SOLVABILITY FACTOR PROGRAM WILL ALSO EXPEDITE THE INVESTIGATIVE REVIEW PROCESS OF ACTIVE CASES TO BETTER SERVE THE COMMUNITY



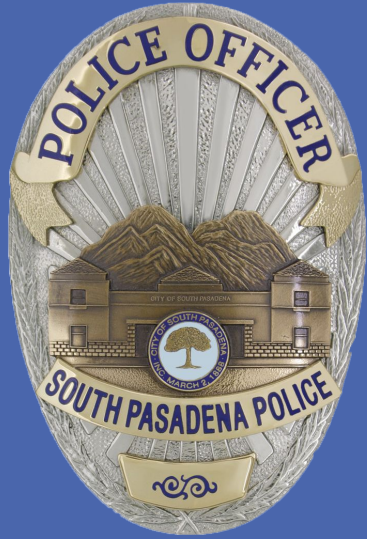
PROCEDURE

- SOLVABILITY FACTOR CASES **WILL ONLY BE APPLICABLE TO PROPERTY CRIMES**
- ALL CRIMES AGAINST PERSONS CASES WILL CONTINUE TO BE ASSIGNED TO DETECTIVES BY A DETECTIVE SUPERVISOR
- CRIME ANALYSIS WILL REVIEW PROPERTY CRIME CASES TO DETECT M.O., SERIES CRIMES, RETAIL THEFT GROUPS
- PROPERTY CRIMES CAN THEN BE ENTERED INTO THE SOLVABILITY FACTOR SCORING PROCESS



PROCEDURE

- SCORES THAT DO NOT MEET THE SOLVABILITY THRESHOLD WILL BE ADMINISTRATIVELY CLOSED
- 6 MONTH PILOT PROGRAM. A REVIEW OF THE PROGRAM SHALL BE CONDUCTED TO DETERMINE ITS EFFICACY AND PRACTICALITY
- ALL CASES THAT WERE ADMINISTRATIVELY CLOSED PURSUANT TO THE PILOT PROGRAM CAN BE IDENTIFIED AND REOPENED IF NECESSARY
- CASES MAY BE ASSIGNED AT SUPERVISOR'S/DETECTIVE'S DISCRETION
- A LETTER/NOTICE WILL BE SENT TO THE VICTIM BY A DETECTIVE WHEN A CASE IS ADMINISTRATIVELY CLOSED



EXAMPLE LETTER



CITY OF SOUTH PASADENA

POLICE DEPARTMENT
1422 MISSION STREET, SOUTH PASADENA, CA 91030
TEL: 626.403.7270 • FAX: 626.403.7271
WWW.CI.SOUTH-PASADENA.CA.US

March 3, 2024

John Doe
123 Mission St.
South Pasadena, CA 91030

The South Pasadena Police Department's goal is to investigate crimes thoroughly and with due diligence in order to prepare cases for appropriate clearance or submission to the LA County District Attorney's office for prosecution. Research and experience has shown that not all cases are solvable. The decision to assign a case to a Detective for follow-up investigation is dependent on the specific facts of your case. Studies have shown that the presence of these facts, commonly referred to as "Solvability Factors," can predict whether a detailed follow-up investigation is likely to result in the arrest and prosecution of the suspect(s) or the recovery of property, in a manner that is cost effective to you, the taxpayer.

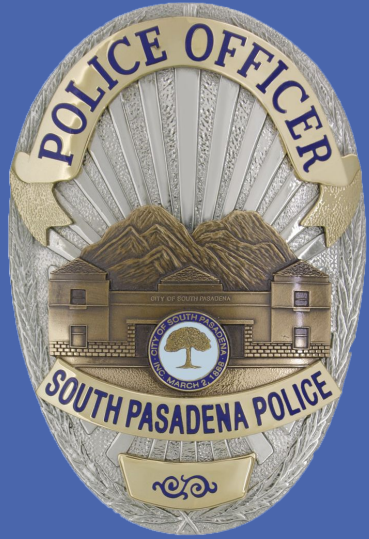
The greater the number of "Solvability Factors" present, the higher the likelihood your case will be solved. Some of the key elements we look for are:

- The suspect is named
- High-quality video/images
- The victim desires prosecution
- Victim/witness(es) can identify the suspect(s)
- There is a distinctive description of the suspect(s)
- The suspect's license plate is known
- Significant physical evidence has been located

The Detective Bureau has reviewed your report and related circumstances. At this time, we have exhausted all leads and there is no other workable information to assist us in identifying who committed this crime or any other factors to assist us in the return of your personal property. As a result, the investigation of this case has been closed. If you discover new information which may help us further investigate your case, please call 626-403-7280 or go to the front desk of the Police Department.

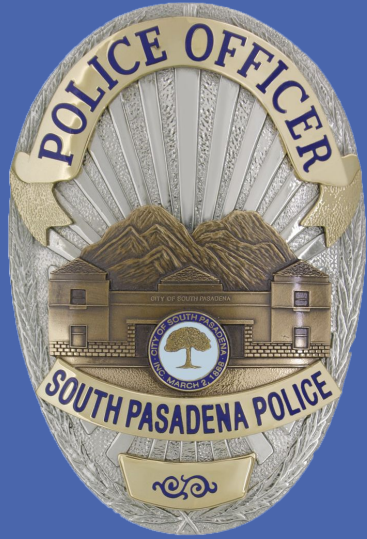
With best regards,

Brian Solinsky
Chief of Police



CHECKS & BALANCES

- THE DETECTIVE BUREAU SERGEANT WILL CONDUCT A BI-MONTHLY AUDIT OF A RANDOM NUMBER OF CASES THAT WERE CLOSED PURSUANT TO THE SOLVABILITY SCORING PROCESS, TO ENSURE THE CASE WAS PROPERLY SCORED



SOLVABILITY FACTOR QUESTIONS

SOLVABILITY FACTORS

IS THE SUSPECT POSITIVELY IDENTIFIED?

IS THE CRIME A FELONY?

IS THE LOSS \$100K OR MORE?

IS THE LOSS BETWEEN \$25K AND \$100K?

DID A WITNESS OBSERVE THE CRIME OCCUR?

AFIS QUALITY PRINTS OR DNA COLLECTED?

SUSPECT LICENSE PLATE KNOWN?

DISTINCTIVE DESCRIPTION OF SUSPECT VEHICLE?

ARE THERE WORKABLE VIDEOS/IMAGES OF THE CRIME?

SIGNIFICANT PATTERN OR M.O. PRESENT?

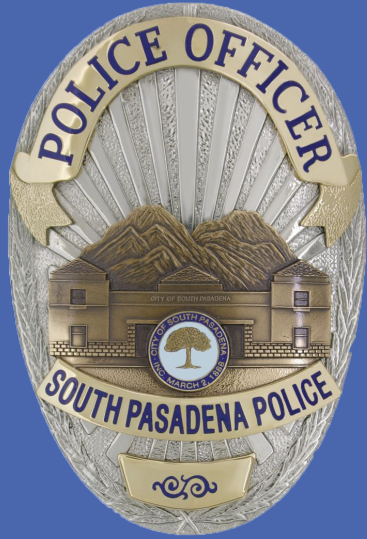
SIGNIFICANT PHYSICAL EVIDENCE?

IS THERE A SUSPECT IP ADDRESS, BANK ACCT, OR TRACEABLE RECORD?

FLOCK SEARCH APPLICABLE?

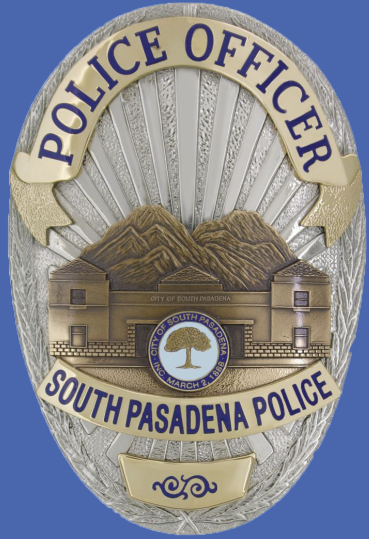
POSSIBLE LOCATION OF UNIDENTIFIED SUSPECT?

DISTINCTIVE DESCRIPTION PROVIDED FOR SUSPECT?



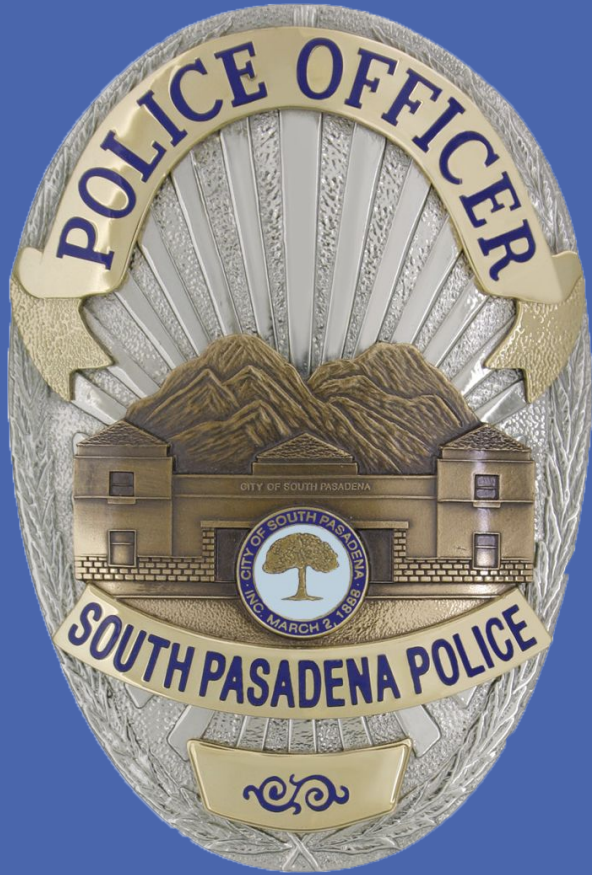
RECAP

- **SOLVABILITY FACTORS GUIDE PROBLEM SOLVING EFFORTS AND ENHANCE THE EFFICIENCY OF INVESTIGATIONS:**
 - **FOCUS AND PRIORITIZATION**
 - **EFFICIENCY AND RESOURCE ALLOCATION**
 - **REDUCES NUMBER OF CASES W/ MINIMAL INVESTIGATIVE LEADS FOR DETECTIVES TO FOCUS ON CASES W/ SIGNIFICANT INVESTIGATIVE LEADS, INCREASING THE PROBABILITY FOR AN ARREST/PROSECUTION**
 - **THIS WILL ALSO EXPEDITE THE INVESTIGATIVE REVIEW PROCESS OF ACTIVE CASES TO BETTER SERVE THE COMMUNITY**
 - **SYSTEMATIC AND UNBIASED APPROACH TO EVALUATING CASES**



RECAP

- THE DETECTIVE BUREAU SERGEANT WILL CONDUCT A BI-MONTHLY AUDIT OF A RANDOM NUMBER OF CASES THAT WERE CLOSED PURSUANT TO THE SOLVABILITY SCORING PROCESS, TO ENSURE THE CASE WAS PROPERLY SCORED



QUESTIONS?



Public Safety Commission Agenda Report

ITEM NO. 3

DATE: March 11, 2024

TO: Public Safety Commission

FROM: Brian Solinsky, Chief of Police
Tanya Brittin, Police Clerk II

SUBJECT: **Minutes of the Public Safety Commission Regular Meeting of
January 8, 2024**

Consideration of the minutes of the Public Safety Commission Regular Meeting of January 8, 2024.

Attachments:

- A. Minutes of the Public Safety Commission Regular Meeting, January 8, 2024.



CITY OF SOUTH PASADENA
VIA HYBRID / IN-PERSON
CITY COUNCIL CHAMBERS
1424 MISSION STREET, SOUTH PASADENA, CA 91030

PUBLIC SAFETY COMMISSION REGULAR MEETING MINUTES
Monday, January 8, 2024, at 8:30 a.m.

CALL TO ORDER

The Regular Meeting of the South Pasadena Public Safety Commission was called to order by Chair Donnelly on Monday, January 8, 2024, at 8:32 a.m. in the Amedee O. "Dick" Richards, Jr. Council Chambers, located at 1424 Mission Street, South Pasadena, California.

ROLL CALL:

PRESENT

Chair	Ed Donnelly
Commissioner	Walter Cervantes
Commissioner	Tricia Desmarais
Commissioner	Bethesda Gee
Commissioner	Armando Munoz

ABSENT

Vice-Chair	Lisa Watson
Commissioner	Amin Al-Sarraf

OFFICIALS PRESENT:

Michael Cacciotti, Councilmember; Brian Solinsky, Police Chief; Paul Riddle, Fire Chief; Alison Wehrle, Management Analyst; Tanya Brittin, Police Clerk II were present at Roll Call.

OFFICIALS ABSENT:

None.

PUBLIC COMMENT

1. Public Comment:

None.

ACTION/DISCUSSION

2. APPROVAL OF PUBLIC SAFETY COMMISSION MEETING MINUTES FOR DECEMBER 11, 2023

COMMISSION ACTION AND MOTION

A motion was made by Commissioner Cervantes, seconded by Commissioner Munoz, and approved by roll call vote, Item No. 2, the Meeting Minutes of the December 11, 2023, Public Safety Commission Regular Meeting as presented.

AYES: Chair Donnelly, Commissioner Cervantes, Commissioner Munoz, Commissioner Gee
NOES: None.
ABSENT: Vice-Chair Watson, Commissioner Al-Sarraf
ABSTAINED: Commissioner Desmarais

3. ELECTION OF NEW CHAIR AND VICE-CHAIR

COMMISSION ACTION AND MOTION (NEW CHAIR)

Chair Donnelly nominated Commissioner Cervantes for Chair. A motion was made to accept the nomination by Commissioner Gee, seconded by Commissioner Cervantes, and approved by roll call vote; Item No. 3, the Election of new Chair.

AYES: Chair Donnelly, Commissioner Cervantes, Commissioner Desmarais, Commissioner Gee, Commissioner Munoz
NOES: None.
ABSENT: Vice-Chair Watson, Commissioner Al-Sarraf
ABSTAINED: None.

COMMISSION ACTION AND MOTION (VICE-CHAIR)

Commissioner Cervantes nominated Commissioner Munoz for Vice-Chair. A motion was made to accept the nomination by Commissioner Gee, seconded by Commissioner Cervantes, and approved by roll call vote; Item No. 3, the Election of new Vice-Chair.

AYES: Chair Donnelly, Commissioner Cervantes, Commissioner Desmarais, Commissioner Gee, Commissioner Munoz
NOES: None.
ABSENT: Vice-Chair Watson, Commissioner Al-Sarraf
ABSTAINED: None.

4. PUBLIC SAFETY COMMISSION 2024 WORK PLAN - DRAFT

Fire Chief Paul Riddle and Chief of Police Brian Solinsky discussed Public Safety Commission 2024 Work Plan Draft.

Commissioner Gee left the dais and joined via Zoom at 8:56 a.m.

INFORMATION REPORTS

None.

COMMUNICATIONS

5. City Council Liaison Communications

Councilmember Cacciotti updated the Commission on the Homeless Outreach Program and scheduling, LACADA, BeWellOC, LA Metro, and EV charging stations.

6. Staff Liaison Communications

Chief of Police Brian Solinsky updated the Commission on the Police Department's interactive community dashboard featuring RIPA stats, Arrest data, and License Plate Reads shared on the Police Department's website. Also discussed were staffing levels.

Fire Chief Paul Riddle updated the Commission on the Paramedic subscription program. Also discussed were staffing level and recruitment, and Rose Parade/Rose Bowl event participation.

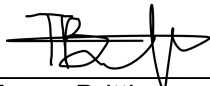
7. Commissioner Communications

None.

ADJOURNMENT

There being no further matters, Chair Cervantes adjourned the meeting of the Public Safety Commission at 9:31 a.m., to the next Regular Public Safety Commission meeting scheduled for Monday, February 12, 2024, at 8:30 a.m.

Respectfully Submitted:



Tanya Brittin
Police Clerk II

Approved By:

Walter Cervantes
Chair



Public Safety Commission Agenda Report

ITEM NO. 4

DATE: March 11, 2024

TO: Public Safety Commission

FROM: Brian Solinsky, Chief of Police
Paul Riddle, Fire Chief

SUBJECT: **Public Safety Commission 2024 Work Plan**

Consideration for adoption and discussion of Public Safety Commission 2024 Work Plan.

Attachments:

- A. Public Safety Commission 2024 Work Plan

Public Safety Commission

2024 Work Plan



Objective	Tasks and Activities	Lead Person(s)	Timeline	Desired Outcome
Discuss 2024 Work Plan		Chief Solinsky Chief Riddle	January	
Raftelis Consultant Police Department Assessment	Joint Meeting with the City Council to discuss Police Department Assessment	Chief Solinsky	February	Review and discuss Police Department and Assessment with the City Council
Homeless Outreach and Housing Update	Update presentation on the homeless and 2023 homeless count	Chief Solinsky Lieutenant Robledo	March	Update on the Mobile Crisis Unit and additional program resources
CERT/Map Your Neighborhood/GIS Presentation	Provide Overview of Program	Chief Riddle	April	Public Outreach and Education
Paramedic Subscription Program	Provide Overview of Program	Chief Riddle	May	Public Outreach and Education
Police and Fire Annual Reports	Present Police and Fire Annual Reports	Chief Solinsky Chief Riddle	June	Receive and File Reports
No Meeting	No Meeting	No Meeting	July	No Meeting
Fire Prevention and Safety	Provide update on Programs	Chief Riddle	August	Public Outreach and Education
School Safety	City Open House	Chief Solinsky Chief Riddle	September	Provide School Safety Training and review School EOP
Earthquake and Disaster Preparedness	Organize Citywide Drill/ Training Exercise	Chief Riddle	October	Participate in Great Shake Out
No Meeting	No Meeting	No Meeting	November	No Meeting
PSC Annual Report and 2025 Work Plan	Discussion on public safety needs consistent with the City General Plan	Chief Solinsky Chief Riddle	December	Provide community public safety goals and objectives



Public Safety Commission Agenda Report

ITEM NO. 5

DATE: March 11, 2024

TO: Public Safety Commission

FROM: Leah Demarest, Senior Planner for Housing Programs
Shannon Robledo, Police Lieutenant

SUBJECT: **City's Efforts to Address Homelessness**

Discussion on City's efforts to address homelessness.

Attachments:

- A. Receive and File a Report on the City's Efforts to Address Homelessness



Public Safety Commission Agenda Report

DATE: March 11, 2024

FROM: Leah Demarest, Senior Planner for Housing Programs
Shannon Robledo, Police Lieutenant

SUBJECT: **Receive and File a Report on the City's Efforts to Address Homelessness**

Recommendation

It is recommended that the Public Safety Commission receive and file a report on South Pasadena's (City) efforts to address homelessness in South Pasadena.

Executive Summary

The City of South Pasadena continues to make progress in identifying and assisting its unhoused population, utilizing homeless and housing-related resources, and partnering with government and non-profit groups to develop and implement a coordinated, regional approach. On January 23, 2024, the City participated in the Los Angeles Homeless Services Authority's (LAHSA) 2024 Point-in-Time count to estimate South Pasadena's unhoused population. During the count, 15 individuals were counted, three of whom were in vehicles. No other improvised dwellings (encampments, tents, or makeshift shelters) were counted.

In the 2023 Point-in-Time count, 14 individuals and 11 improvised dwellings were counted. The City's count was then submitted to LAHSA, which applies a multiplier based on Service Planning Area surveys to each improvised dwelling type counted to estimate the total number of unsheltered persons experiencing homelessness in South Pasadena. LAHSA's estimated 2023 homeless count in South Pasadena was 31 persons, down from its 2022 estimate of 50 persons. LAHSA's 2024 estimate will be released later this year.

City staff works closely with external groups such as the San Gabriel Valley Council of Government (SGVCOG), Los Angeles Center for Alcohol and Drug Abuse (L.A. CADA), West San Gabriel Valley Mental Health Evaluation Team, Los Angeles County Department of Mental Health, Los Angeles County Department of Health Services, South Pasadena Chamber of Commerce, local individuals, and local grassroots organizations. The Police Department has increased patrol and outreach in specific areas such as the City's business district, the library, City parks, and the MTA's L-Line (Gold Line) platform. City staff continues to pursue grant opportunities and utilize existing grant funds effectively. Below is a summary of the City's various support efforts for those experiencing homelessness.

Discussion/Analysis

Over the past several years, the unhoused population has steadily increased in South Pasadena and throughout Los Angeles County. However, in 2022 and 2023, the unhoused population has stayed about the same. However, LAHSA's estimates derived from annual Point-in-Time counts do not reflect the transient daytime unhoused population, who use City services while passing through town and obtaining meals, clothing, or other items from local resources. The City leads or participates in various programs that serve people experiencing homelessness in South Pasadena.

Supplemental Services Program

The City participates in the Measure H-funded Services to Supplement Existing Services Program (Supplemental Services Program) administered by the SGVCOG. This program entails general, proactive outreach to people experiencing or at risk of homelessness by a multi-disciplinary team staffed by the L.A. CADA. On Mondays from 9:00 a.m. to 3:30 p.m., the team provides the following services: street outreach, housing navigation, mental health support, case management, and homelessness prevention and problem-solving. From July through December 2023, L.A. CADA's Supplemental Services team accomplished the following in South Pasadena:

- 69 contacts (including first-time encounters and follow-ups)
- 124 services provided
- 7 referrals/linkages to food pantries and interim housing

San Gabriel Valley Crisis Assistance Response & Engagement Team (SGV CARE):

The City also participates in SGV CARE, a multi-city regional mobile crisis response program administered by the SGVCOG. Specifically, SGV CARE entails the response of a two-member mobile crisis team to non-violent 9-1-1 calls from residents experiencing mental or behavioral health emergencies. The SGV CARE team is staffed by L.A. CADA and consists of a licensed behavioral health clinician and an EMT/peer support specialist. In addition to crisis de-escalation, the team makes referrals to local area resources, which includes coordination with medical, mental health, and behavioral health services and, for residents experiencing homelessness or at risk of homelessness, to homeless services providers. As of December 2023, the SGV CARE team responded to 62 clients in South Pasadena, not including follow-ups.

As of February 2024, 49% of SGV CARE's clients are unhoused, 37% are housed, and 14% have an unknown housing status. Since its launch as a pilot program in August 2022, SGV CARE has operated a mobile crisis team serving the cities of South Pasadena, Arcadia, and San Marino. The team's hours of operation in South Pasadena, Arcadia, and San Marino are Mondays, Wednesdays, Thursdays, and Fridays from 8:00 a.m. to 6:30 p.m.

South Pasadena Police Department Homeless Outreach Team (H.O.P.E.):

The South Pasadena Police Department's Homeless Outreach Program (H.O.P.E.) was created in 2016. The goal of the H.O.P.E. program is to assist the City's unhoused population in "breaking the cycle" of homelessness. The Police Department works closely with several service providers to help accomplish this goal by connecting the unhoused with various resources that address housing, mental health, medical, and legal assistance. Some of the service providers the

City's Efforts to Address Homelessness

March 11, 2024

Page 3 of 5

Department works with include The Los Angeles County Mental Health Department, Los Angeles County Department of Health Services, Pasadena Union Station, Los Angeles Homeless Authority, Los Angeles, and several local organizations. Most of the unhoused have built trust with the officers as they know they are not removing them from the City but instead trying to assist where they can.

Homeless Outreach Service Team (H.O.S.T.):

In October 2018, the Police Department began working with the San Gabriel Valley Homeless Outreach Services Team (HOST). HOST is comprised of multiple police agencies throughout the San Gabriel Valley, extending from South Pasadena to Pomona. This team of officers consistently visits the participating cities to interact with the unhoused and provide needed resources. HOST is funded through the Los Angeles County Measure H funds and focuses primarily on outreach efforts.

Mental Health Evaluation Team (WSGV MET):

In an effort to address the increase of homeless with mental health issues, the City joined efforts with the Arcadia and the Monrovia Police Departments, in addition to the Los Angeles County Department of Mental Health, creating a specialized response team. This team, the West San Gabriel Valley Mental Evaluation Team (WSGV MET) provides resources and finds long-term assistance for those suffering from mental health issues. WSGV MET provides mental health intervention services 50 hours a week in the three cities it serves (Monday through Saturday). A Los Angeles County Department of Mental Health Clinician is often paired up with a police officer from one of the participating agencies. The mental health clinician is on patrol with the officers an average of four shifts per month in each city.

Community Partnerships:

The Police Department works diligently with community members, non-profits, and faith-based groups to assist the unhoused. The groups provide blankets, food, clothing, and personal hygiene packages, which are given to the police officers to hand out as they come in contact with the unhoused. Faith-based organizations have provided free sack lunches to the unhoused for several years, Monday through Friday. In addition, faith-based organizations have donated clothing, care packages, and other items of necessity, which they hand out to those in need. To gain the trust of the unhoused, police officers often take the time to talk with them to understand their needs and concerns.

City staff has donated their time by serving warm meals to the unhoused who attend meal giveaways.

LA-Hop:

The Los Angeles Homeless Outreach Portal LA-Hop.org was introduced to City employees through email. LA-Hop.org is an online portal that reports people experiencing homelessness in Los Angeles County. Once reported, an outreach worker will attempt to contact the subject experiencing homelessness. Outreach teams start by building a trusting relationship with people living on the streets and determining their needs. Outreach efforts can be as simple as helping someone experiencing homelessness get an identification card or as complex as assisting an

City's Efforts to Address Homelessness

March 11, 2024

Page 4 of 5

individual meet medical and mental health needs. The ultimate goal of outreach services is to help those who are homeless find a permanent home. LA-Hop.org is funded through Measure H funds and concentrates on outreach.

While there is much work to be done, the City is achieving great results in its efforts to assist those experiencing homelessness in South Pasadena.

Legal Review

The City Attorney has not reviewed this item.

Fiscal Impact

There is no immediate fiscal impact association with this report.

Public Notification of Agenda Item

The public was made aware that this item was to be considered this evening by virtue of its inclusion on the legally publicly noticed agenda, posting of the same agenda and reports on the City's website and/or notice in the *South Pasadena Review* and/or the *Pasadena Star-News*.