



City of South Pasadena Dial-A-Ride Service Area

Services outside of City Limits are for Medical Appointments Only

Frequent Medical Trips include:

Kaiser Permanente – 3280 E. Foothill Blvd., Pasadena
Pacific Medical Imaging – 707 S. Garfield Ave, Alhambra
San Gabriel Valley Medical – 438 W. Las Tunas Dr., San Gabriel
Huntington Hospital - 100 W. California Blvd, Pasadena
Optum Urgent Care – 797 S. Fair Oaks, Pasadena
Congress Medical – 800 S. Raymond, Pasadena
Health Care Partners – 50 Bellefontaine St., Pasadena
Huntington Pavilion - 625 S. Fair Oaks, Pasadena

****Please call our office to verify other addresses***

Occasional schedule conflicts will occur. Please allow a minimum grace period of 25 minutes before and 25 minutes after your scheduled pickup time. **The driver will only wait five minutes, please wait in front of the pick-up location for the driver.*

Dial-A-Ride Fare

Please have exact fare, drivers are unable to provide change.

- \$.50 cents for a one-way trip
- \$1.00 for round trip
- Pre-Paid coupon cards are available for purchase at the Senior Center, 1102 Oxley St.

CANCELLATIONS/NO SHOWS

If you have a scheduled ride and need to cancel, please call at least two **(2) hours** in advance. A passenger who is not at the designated pick-up location and misses a scheduled trip is defined as a **"NO SHOW"**. Drivers are limited to waiting no more than **five (5) minutes**. If a passenger refuses his/her trip when the driver shows up, this is defined as a **"CANCEL at the DOOR"** which also counts as a **"NO SHOW"**.

Passengers will be suspended when the passenger's behavior become verbally or physically abusive, disruptive, consistent **"NO SHOWS"**, or when behavior and/or health concerns become unsafe to self and/or others, and wheelchair is not in proper working condition.