## South Pasadena



## Dial-A-Ride

### Dial-A-Ride Has a New Scheduling System!

Dial-A-Ride has a new scheduling system, which will allow you to make all of your appointments with ease! Here is what you will need to know...

# When you call to make an appointment, please give office staff the following information:

- First and Last Name
- Destination
- Desired appointment date
- Desired pick-up time and/or your appointment time
- Desired return time (the new system does require a return time)

#### Once you make an appointment the new system will:

- Calculate your approximate pick up time
- Send you an automated reminder, the night before your scheduled pick-up

**Have questions?** Please call the office and one of our staff members will be more than willing to answer your questions. Let us keep you on the move! 626.403.7368