

Dear Customer:

On November 1, 2017, the City Council adopted new water and sewer service charges starting on January 1, 2018, to pay for the operation and maintenance of the City's water and sewer systems. The water and sewer service charges are scheduled to increase each year in January for five years until December 31, 2022.

The rate increases will enable the City to make important investments in our water and wastewater systems over the next few years, meet increasing regulatory requirements and provide safe, secure water to our customers 24/7.

The City has transparently communicated these rate increases to each customer during the Public Hearing process in 2017.

The water rates for CY 2020 will increase approximately 6% from the current water rates of CY2019. The fees are determined by size of the water meter installed at your property. Most single-family residences are served by a 3/4" meters, which are the least expensive sized meters available. The current and the bi-monthly water rates are summarized here:

	<b>Current Rate</b>	<b>Proposed Rate</b>
<b>Bi-Monthly Fixed Charge</b>		
3/4-inch	\$79.15	\$83.90
1-inch	\$118.98	\$126.12
1-1/2-inch	\$218.56	\$231.68
2-inch	\$338.06	\$358.35
3-inch	\$616.88	\$653.90
4-inch	\$1,015.20	\$1,076.12
6-inch	\$2,011.00	\$2,131.66
8-inch	\$3,604.27	\$3,820.53
<b>Volume Charge (per HCF)</b>		
Tier 1	\$3.14	\$3.33
Tier 2	\$3.95	\$4.19
Tier 3	\$4.63	\$4.91
<b>Efficiency Fee (per HCF)</b>	\$0.14	\$0.14

The bi-monthly sewer rates for the CY 2020 will increase approximately 4% from the current CY2019 sewer rates. The current and the sewer rates are summarized here:

	Current Rate	Proposed Rate
Single Family Fixed Charge (per EDU per bi-month)	\$27.07	\$28.15
Multi-Family Fixed Charge (per EDU per bi-month)	\$21.27	\$22.12
Commercial Flow Charge (per HCF of water)	\$1.79	\$1.86
Elementary Schools (per ADA per month)	\$0.21	\$0.22
Middle Schools (per ADA per month)	\$0.41	\$0.42
High Schools (per ADA per month)	\$0.60	\$0.63
Nurseries (per HCF of water)	\$1.00	\$1.04

For questions regarding this water and sewer charge, please refer to the City's website (<https://www.southpasadenaca.gov/government/departments/finance/waste-collection-utility-billing>) or call the Public Works Department at (626) 403-7240.